

September 12, 2011

Mr. Jim Brangenberg Platinum Information Systems, Inc. 4755 East Bay Drive Clearwater, FL 33764

Dear Jim:

I want to applaud the professionalism and superior customer service provided by you and the entire Platinum Information Services team. The transition was practically seamless from the Chamber's antiquated computer network to a new, faster – and most importantly – secure system.

And I must commend the assistance provided by Platinum's IT professionals to my staff. It was exceptional. Adapting to something new is never easy, but they made the process smooth and their one-on-one support instilled a sense of confidence in each of us.

I am looking forward to our continued business partnership. Keep up the great work!

Sincerely,

Tom Morrissette President